

OFFICE OF THE OMBUDSMAN

Islamabad

FORM OF ORDER SHEET

Complaint No. FOH-ONL/0000007/2022

Serial No. of Order of Proceedings	Date of order of Proceedings	Order of other proceedings with Signature of Federal Ombudsman TITLE: UZMA AMJAD VS SHAFQAT RASHEED
1	2	3

	03-03-2022	<p>Complaint No. <u>FOH-ONL/0000007/2022</u></p> <p>Complainant Ms. Uzma Amjad works in State Life Insurance Corporation (SLIC) as Assistant Manager since 2017. Due to harassment at the hands of the staff member Shafqat she lodged many complaints to her high ups. Inquiry committee was constituted and as per its recommendations accused was transferred to Jehlum zone. Complainant was given surety by her senior officers that in future no such incident would be permitted but despite that the accused continued his negative activities, visited her department time and again and tried to harass her outside the office. So much so on 07-01-2022 accused came to her house which was very embarrassing and disturbing for her.</p> <p>On this complaint, notice was issued to the accused who initially did not attend the proceedings and hence was placed ex-parte, however, during subsequent proceedings on 24-02-2022 the accused appeared and put forth defense arguments. He did not deny the allegations of the complainant rather admitted that he committed mistakes inadvertently. During the proceedings it was committed by the accused to furnish the stamp paper for satisfaction of the complainant mentioning therein specifically that he would never cause inconvenience to the complainant and would never visit her office or house in future.</p> <p>On the day of hearing accused appeared and furnished a stamp paper with the terms that in future he would not repeat any such mistake and would not be found around the complainant. He submitted that due to his previous mistake he was repenting and</p>
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had already suffered a lot. He sought for pardon his previous conduct.

Complainant expressed her view that she was not interested in any major penalty of the accuse in the shape of dismissal from service, however, she wanted her safety and security at the workplace and residence and for that matter she would request that her concerned department i.e. SLIC be directed to transfer the accused to a distant place so that he could not reach Islamabad easily every now and then.

In view of above the accused is exonerated of the charge at this time in the light of his commitment but in case he repeats his negative activities in future stern action would be taken against him. High ups of the organization of SLIC may consider this matter keeping in view the safety and security of its employee Uzma Amjad and for her satisfaction and safeguard to transfer the accused to any remote area from where his access to Islamabad is not easy.

Disposed off accordingly.

O M B U D S M A N